

# Shelter Support Worker Micro-Credential Program

*A free, in-depth program to jumpstart your career  
in the homeless or family violence shelter sector*

---

*A partnership between family violence and homeless shelters, and Red River  
College Polytechnic. Funding provided by: The Government of Canada  
The Manitoba Government*

## Overview of program

This 6-month program expected to begin in November 2023 is an excellent opportunity for potential shelter workers to connect with a local family violence (FV) or homeless shelter. **Completion of the full program and work placement may lead to employment at a shelter.**

The program will focus on trauma-informed care, consisting of:

- (1) A 90-hour foundations training in basic shelter terminology and concepts
- (2) A 90-hour fundamentals training in skills needed to work in a shelter
- (3) A 90-hour specialization course in homeless or family violence shelters (participant's choice)
- (4) A 20-hour work placement at a shelter (for those that don't already work at a shelter)
- (5) A 20-hour capstone project—research & propose solutions to a topic concerning the shelter

## What you'll need

- (1) Access to a computer & internet (we can help you obtain a computer from Computers for Schools)
- (2) Commitment to completing the 6-month program. **The time commitment will be about 10-15 hours per week.** Most work will be done on the students' own time, with 1 live session per week.
- (3) Complete an application, including a cover letter and resume
- (4) Selected applicants will interview with an FV/homeless shelter in their community

**Limited seats—apply ASAP! Please apply at**  
<https://forms.gle/nrqTrMJEPdQm7n4q9> **by October 15, 2023.**  
Contact [anthony@maws.mb.ca](mailto:anthony@maws.mb.ca) with any questions.

